

ANALISIS FAKTOR PENYEBAB KETIDAKLENGKAPAN PENGISIAN CATATAN MEDIS (KLPCM) PASIEN RAWAT INAP DI RUMAH SAKIT BALIMED DENPASAR

ABSTRAK

Ketidaklengkapan dokumen rekam medis menjadi salah satu masalah yang sangat penting karena dalam rekam medis terdapat informasi selama pasien melakukan perawatan di rumah sakit. Hasil observasi awal pada bulan Desember 2021 ditemukan sebanyak 569 (32%) rekam medis rawat inap yang tidak lengkap dari 1764 rekam medis rawat inap. Penelitian ini bertujuan untuk mengetahui faktor penyebab ketidaklengkapan pengisian catatan medis pasien rawat inap di rumah sakit BaliMed Denpasar yang terdiri dari *review* identifikasi, *review* autentifikasi, *review* laporan penting dan *review* pendokumentasian.

Rancangan penelitian yang digunakan adalah deskriptif analitik kualitatif dengan jenis penelitian *cross sectional*. Sampel penelitian sebanyak 6 orang responden yaitu 1 kepala unit rekam medis, 1 petugas assembling, 1 petugas pelaporan, 1 petugas administrasi dan 2 perawat ruang rawat inap dan 569 rekam medis rawat inap yang tidak lengkap pada bulan Desember sebagai data pendukung.

Hasil penelitian menunjukkan ketidaklengkapan pengisian catatan medis *review* identifikasi disebabkan oleh beban kerja petugas yang meningkat dan kurangnya ketelitian dan kelalaian petugas, dengan persentase 9,3%. *Review* autentifikasi disebabkan oleh kesibukakan dokter yang tinggi dan kurangnya kepatuhan dokter mengisi rekam medis, dengan persentase 27,6%. *Review* laporan penting disebabkan oleh ketidakdislipinan dan kurangnya ketelitian perawat mengisi rekam medis, dengan persentase 51,1%. *Review* pendokumentasian disebabkan oleh dokter dan perawat tidak mentaati standar pembetulan isi rekam medis, dengan persentase 12%.

Kesimpulan yang di dapat pada penelitian ini yaitu faktor sumber daya manusia seperti kurangnya ketelitian dan kelalaian petugas mengisi rekam medis, kurangnya kepatuhan dokter dalam mengisi rekam medis dan terdapat perawat yang kurang disiplin dalam melengkapi rekam medis

Kata Kunci: Penyebab, Ketidaklengkapan Pengisian Catatan Medis

ANALYSIS OF FACTORS RESPONSIBLE FOR INCOMPLETE FILLING IN PATIENT MEDICAL RECORDS IN BALIMED HOSPITAL DENPASAR

ABSTRACT

Incomplete medical record documents are a very important problem because the medical record contains information from the patient's treatment at the hospital. The results of initial observations in December 2021 found 569 (32%) incomplete inpatient medical records out of 1764 inpatient medical records. This study aims to determine the factors that cause cross-sectional incompleteness in charging medical records of inpatients at the Bali Med Denpasar hospital, consisting of review identification, review authentication, review important reports, and review documentation.

The research design used is descriptive qualitative analysis, which is common with this type of research. The research sample consisted of six respondents, i.e., one head of the medical record unit, one assembling officer, one reporting officer, one administration officer, two ward nurses, and 569 incomplete inpatient medical records in December as supporting data.

The results of the study showed incomplete filling of medical records. Review identification, which had a rate of 9.3%, was caused by officers' increased workload, lack of accuracy, and carelessness. With a percentage of 27.6%, busyness, high physician compliance, and low physician compliance in filling out medical records were the primary causes of review authentication. Review important reports due to indiscipline and the lack of accuracy of nurses filling out medical records, with a percentage of 51.1%. Review the documentation that resulted from doctors and nurses not adhering to the guidelines for editing the information in medical records with a percentage of 12%.

The conclusions that were obtained in this study concerned human resource factors such as lack of accuracy and negligence by officers filling out medical records and lack of doctor compliance in filling out medical records. medical, and there are nurses who lack discipline in completing medical records

Keywords: Causes, Incomplete medical record filing